RAC Freedom of Information Request 2018			Number of Public Reports of Potholes						
Prefix	Organisation	Suffix	2014	2015	2016	2017	TOTAL 2014-2017	NOTES	2015 v 2017
ENGLAND									
	Barnsley	Metropolitan Borough Council	4,135	4,335	3,607	2,192	14,269	'Category 1' defects only	-49%
	Bath and North East Somerset	Council	1,999	1,166	1,484	1,507	6,156		29%
	Bedford	Borough Council	651	524	997	1,280	3,452		144%
	Bedfordshire	County Council	n/a	n/a	n/a	n/a	n/a		
	Birmingham	City Council	n/a	16,193	17,908	15,133	49,234		-7%
	Blackburn	with Darwen Borough Council	1,804	2,315	2,329	1,547	7,995		-33%
	Blackpool	Council	225	201	271	487	1,184		142%
	Bolton	Council	6,877	3,834	6,001	2,119	18,831		-45%
	Bournemouth	Borough Council	1,208	759	800	697	3,464		-8%
	Bracknell Forest	Borough Council	378	264	334	367	1,343	Financial year quoted	39%
	Bradford	Metropolitan District Council	542	1,203	1,844	870	4,459		-28%
	Brighton and Hove	City Council	n/a	n/a	n/a	n/a	n/a	Unable to provide information in the specific format requested because do not record or break down the data in this way	
	Bristol	City Council	n/a	432	521	1,045	1,998	Reports from members of the public only	142%
	Buckinghamshire	County Council	n/a	n/a	9,520	12,910	22,430		
	Bury	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a		
	Cambridgeshire	County Council	n/a	2,236	4,324	5,018	11,578		124%
	Calderdale	Council	893	1,146	1,610	615	4,264		-46%
	Cheshire East	Council	4,457	4,077	6,205	8,310	23,049		104%
	Cheshire West and Chester	Council	2,833	2,720	3,509	4,711	13,773		73%
	Central Bedfordshire	Council	2,785	2,194	3,031	2,186	10,196		0%
	Cornwall	Council	n/a	n/a	n/a	n/a	-	No accurate data prior to February 2018	
	Coventry	City Council	1,250	965	793	1,006	4,014	Financial year figures	4%
	Cumbria	County Council	5,246	5,763	4,871	11,157	27,037	Financial year figures	94%
	Darlington	Borough Council	1,373	1,379	1,494	1,545	5,791		12%
	Derby	City Council	n/a	n/a	n/a	n/a	n/a	Did not attach data	
	Derbyshire	County Council	n/a	n/a	9,720	7,484	17,204		
	Devon	County Council	n/a	n/a	n/a	n/a	n/a	No response	
	Doncaster	Metropolitan Borough Council	1,446	1,189	1,534	1,430	5,599		20%
	Dorset	County Council	4,400	4,239	4,026	4,454	17,119		5%
	Dudley	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a	Refused - expense	
	Durham	County Council	n/a	n/a	3,567	7,560	11,127		
	East Riding of Yorkshire	Council	1,790	1,665	2,789	2,252	8,496		35%
	East Sussex	County Council	6,948	6,698	13,707	18,259	45,612	Financial year figures	173%
	Essex	County Council	25,790	15,085	14,911	8,237	64,023	All carriageway surface defects reported as Customer Type Member of the Public, may include multiple reports of the same defect, multiple defects in one report or incorrectly reported defects	-45%
	Gateshead	Council	693	932	928	839	3,392		-10%
	Gloucestershire	County Council	4,477	9,515	10,817	9,188	33,997	Started recording April 2014	-3%
	Halton	Borough Council	1,877	2,036	1,471	1,067	6,451		-48%
	Hampshire	County Council	17,211	9,446	12,277	11,235	50,169		19%
	Hartlepool	Borough Council	183	205	364	304	1,056		48%
	Highways England		*n/a*	*n/a*	*2,903*	*5,657*	*8,560*	***Responsible for major road network in England (motorways and major A-roads). Data from May 2016***	

	Herefordshire	County Council	3,315	1,525	2,015	2,571	9,426	Potholes, not deteriorations	69%
	Hertfordshire	County Council	16,659	12,307	15,226	14,172	58,364		15%
	Isle of Wight	Council	2,011	1,657	1,616	902	6,186		-46%
Council of the	Isles of Scilly		n/a	n/a	n/a	n/a	n/a		
	Kent	County Council	19,220	13,178	13,747	11,924	58,069		-10%
	Kingston-upon-Hull	City Council	2,473	3,751	4,025	3,498	13,747		-7%
	Kirklees	Council	11,826	11,600	9,838	10,791	44,055	Financial years	-7%
	Knowsley	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a	Refused - fee wanted	
	Lancashire	County Council	5,200	8,039	17,193	12,061	42,493		50%
	Leeds	City Council	2,038	2,478	3,171	2,661	10,348		7%
	Leicester	City Council	n/a	n/a	n/a	n/a	n/a		
	Leicestershire	County Council	2,508	2,127	2,305	2,730	9,670		28%
	Lincolnshire	County Council	13,159	11,263	14,443	14,249	53,114		27%
	Liverpool	City Council	n/a	n/a	n/a	n/a	n/a		
	Luton	Borough Council	n/a	n/a	n/a	n/a	n/a		
	Manchester	City Council	n/a	n/a	n/a	n/a	n/a	Does not hold information	
	Medway	Council	1,740	1,082	946	1,021	4,789		-6%
	Middlesbrough	Council	324	416	641	385	1,766		-7%
	Milton Keynes	Council	1,465	1,605	1,745	1,786	6,601	From February 2014 (citizen reports only)	11%
	Newcastle	City Council	749	593	182	141	1,665		-76%
	Norfolk	County Council	n/a	n/a	4,209	5,099	9,308	From April 16	
	North East Lincolnshire	Council	310	281	208	146	945		-48%
	North Lincolnshire	Council	1,136	871	1,474	1,324	4,805		52%
	North Somerset	Council	n/a	n/a	n/a	n/a	n/a		
	North Tyneside	Council	779	811	1,056	509	3,155		-37%
	North Yorkshire	County Council	4,376	4,146	5,140	2,604	16,266		-37%
	Northamptonshire	County Council	5,530	4,482	5,955	7,865	23,832		75%
	Northumberland	County Council	n/a	n/a	58,571	58,240	116,811	**Inspectors and public reports** - financial year	
	Norwich	City Council	180	171	314	255	920		49%
	Nottingham	City Council	313	440	400	457	1,610	Carriageway only	4%
	Nottinghamshire	County Council	4,861	4,424	3,702	3,960	16,947		-10%
	Oldham	Council	n/a	n/a	n/a	n/a	n/a	Refused - expense	
	Oxfordshire	County Council	n/a	n/a	n/a	n/a	n/a		
	Peterborough	City Council	639	553	534	493	2,219		-11%
	Plymouth	City Council	1,542	518	1,431	1,897	5,388		266%
Borough of	Poole	Council	1,547	1,591	1,687	1,643	6,468		3%
	Portsmouth	City Council	n/a	n/a	n/a	n/a	n/a		
	Reading	Borough Council	506	404	636	619	2,165		53%
	Redcar and Cleveland	Borough Council	n/a	n/a	358	355	713		
	Rochdale	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a	Refused - resourcing issues	
	Rotherham	Metropolitan Borough Council	2,244	2,921	2,529	1,591	9,285		-46%
	Rutland	County Council	n/a	n/a	n/a	n/a	n/a	Does not record information	
	Salford	City Council	748	782	787	1,052	3,369		35%
	Sandwell	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a		
	Sefton	Council	n/a	1,018	1,328	996	3,342		-2%
	Sheffield	City Council	5,358	5,799	4,745	2,468	18,370		-57%
	Shropshire	County Council	n/a	n/a	n/a	n/a	n/a		
	Slough	Borough Council	n/a	n/a	n/a	n/a	n/a		
	Solihull	Council	n/a	n/a	n/a	n/a	n/a	Refused - costs would be incurred	
	Somerset	County Council	2,530	2,206	2,978	4,306	12,020	Potholes - financial year figures	95%
	South Gloucestershire	Council	n/a	n/a	n/a	n/a	n/a		
	South Tyneside	Council	994	1,053	1,839	1,539	5,425		46%
	Southampton	City Council	1,842	2,732	2,776	2,297	9,647		-16%
	Southend-on-Sea	Borough Council	549	357	325	396	1,627		11%
	St Helens	Council	n/a	n/a	n/a	n/a	n/a	Refused - costs would be incurred	
	Staffordshire	County Council	7,863	6,344	12,211	16,401	42,819	Carriageway, footway and cycleway	159%
	Stockport	Metropolitan Borough Council	2,880	2,125	1,856	1,472	8,333		-31%
	Stockton-on-Tees	Borough Council	719	716	1,112	799	3,346		12%
	Stoke-on-Trent	City Council	4,001	3,181	3,637	3,345	14,164		5%
	Suffolk	County Council	n/a	6,458	9,287	10,088	25,833		56%
	Sunderland	City Council	568	474	852	820	2,714		73%
	Surrey	County Council	6,487	15,420	16,666	19,439	58,012		26%
	Swindon	Borough Council	741	572	597	471	2,381		-18%
	Tameside	Metropolitan Borough Council	n/a	n/a	n/a	n/a	n/a		
	Telford and Wrekin	Council	n/a	n/a	n/a	n/a	n/a		
	Thurrock	Council	n/a	n/a	n/a	n/a	n/a		
	Torbay	Council	n/a	n/a	n/a	n/a	n/a		
	Trafford	Metropolitan Borough Council	n/a	511	2,269	1,917	4,697	Information from July 2015	275%
	Wakefield	Council	3,257	3,688	2,801	2,572	12,318		-30%
	Walsall	Council	n/a	n/a	n/a	n/a	n/a		
	Warrington	Borough Council	1,332	951	890	767	3,940		-19%
	Warwickshire	County Council	n/a	2,012	2,444	3,119	7,575	Residents only, data from 2015 only	55%
	West Berkshire	Council	2,455	1,211	1,434	1,554	6,654		28%
	West Sussex	County Council	9,879	6,427	8,022	6,765	31,093		5%
	Wigan	Council	707	736	967	964	3,374		31%
	Wiltshire	County Council	10,118	6,035	6,803	5,260	28,216		-13%
Royal Borough of	Windsor and Maidenhead		1,773	885	863	871	4,392		-2%
	Wirral	Metropolitan Borough Council	n/a	256	774	700	1,730		173%
	Wokingham	Borough Council	1,834	1,587	1,493	2,777	7,691		75%
	Wolverhampton	City Council	n/a	n/a	960	1,434	2,394	Financial year figures	
	Worcestershire	County Council	n/a	n/a	3,429	3,958	7,387	Financial years figures from 16/17	
City of	York	Council	n/a	n/a	n/a	717	717	Partial data available from Feb 2017 only	
England (outside London) Total			**274,756**	**269,486**	**419,909**	**417,881**	**1,382,032**		**55%**
England (outside London) Average			**3,713**	**3,286**	**4,614**	**4,542**			**38%**
Total number of councils			**122**	**122**	**122**	**122**			**0%**
Extrapolated Totals			**452,976**	**400,943**	**562,955**	**554,147**	**1,971,020**		**38%**

LONDON									
London Borough of	Barking and Dagenham		n/a	n/a	n/a	n/a	n/a		
London Borough of	Barnet		114	786	703	763	2,366	2014 data for Oct-Dec only	-3%
London Borough of	Bexley		2,041	1,729	2,102	1,913	7,785		11%
London Borough of	Brent		1,549	2,309	3,096	3,182	10,136		38%
London Borough of	Bromley		n/a	n/a	n/a	n/a	n/a		
	Camden	Council	87	108	125	83	403		-23%
	City of London		652	378	449	321	1,800		-15%
London Borough of	Croydon		n/a	n/a	n/a	n/a	n/a		
London Borough of	Ealing		n/a	183	436	473	1,092	From July 2015	158%
London Borough of	Enfield		583	316	315	390	1,604		23%
	Greenwich	Council	339	156	90	245	830		57%
London Borough of	Hackney		n/a	n/a	n/a	n/a	n/a		
	Hammersmith and Fulham	Council	273	248	219	188	928		-24%
	Haringey	Council	472	319	336	297	1,424		-7%
London Borough of	Harrow		n/a	n/a	n/a	n/a	n/a		
London Borough of	Havering		n/a	n/a	n/a	n/a	n/a	Refused - non-accessible data	
London Borough of	Hillingdon		1,717	3,078	3,338	3,007	11,140		-2%
London Borough of	Hounslow		1,265	942	1,135	800	4,142		-15%
London Borough of	Islington		280	172	116	94	662		-45%
Royal Borough of	Kensington and Chelsea		50	38	44	49	181		29%
The Royal Borough of	Kingston-upon-Thames		2,117	1,895	1,745	1,334	7,091		-30%
London Borough of	Lambeth		n/a	n/a	n/a	n/a	n/a	Does not hold information	
	Lewisham	Council	317	176	225	204	922		16%
London Borough of	Merton		2,128	2,238	1,691	959	7,016		-57%
London Borough of	Newham		8,819	497	3,884	5,497	18,697	Please note, due to the implementation of new systems in 2015, the figures may not be representative of the actual numbers for part of this year. Please also note, as the information logged is from different sources, it may be that individual potholes may be double-counted in these figures.	1006%
London Borough of	Redbridge		506	397	434	658	1,995		66%
London Borough of	Richmond upon Thames		509	400	456	642	2,007	Financial year figures	61%
	Southwark	Council	n/a	n/a	n/a	n/a	n/a	Financial year figures	
London Borough of	Sutton		329	296	272	332	1,229		12%
London Borough of	Tower Hamlets		342	233	118	104	797		-55%
	Transport for London		2,251	1,544	943	1,499	6,237	Carriageway only	-3%
	Wandsworth	Borough Council	558	667	821	748	2,794		12%
	Waltham Forest	Council	1,519	1,247	1,287	1,340	5,393		7%
	Westminster	City Council	1,053	1,114	1,042	770	3,979	All road surface defects	-31%
London Total			**29,870**	**21,466**	**25,422**	**25,892**	**102,650**		21%
London Average			**1,195**	**826**	**978**	**996**			21%
Total no of councils			**34**	**34**	**34**	**34**			0%
Extrapolated Total			**40,623**	**28,071**	**33,244**	**33,859**	**135,797**		21%
England inc London Total			**304,626**	**290,952**	**445,331**	**443,773**	**1,484,682**		53%
England inc London Average			**2,454**	**2,056**	**2,796**	**2,769**			35%
Extrapolated England inc London Totals			**493,599**	**429,014**	**596,199**	**588,005**	**2,106,817**		37%

SCOTLAND									
	Aberdeen	City Council	2,345	3,744	4,063	3,128	13,280		-16%
	Aberdeenshire	Council	1,652	2,276	2,655	4,911	11,494	Financial year figures	116%
	Angus	Council	n/a	237	260	197	694		-17%
	Argyll and Bute	Council	622	1,053	943	2,050	4,668	Financial year figures	95%
	Clackmannanshire	Council	n/a	n/a	n/a	n/a	n/a	Data sent as individual complaints - no collation and too time-consuming to breakdown	
	Comhairle nan Eilean Siar		89	114	77	64	344		-44%
	Dumfries and Galloway	Council	n/a	2,297	3,023	3,055	8,375		33%
	Dundee	City Council	2,885	2,574	2,444	2,554	10,457	Road defects	-1%
	East Ayrshire	Council	1,985	1,944	1,528	2,759	8,216		42%
	East Dunbartonshire	Council	703	1,682	1,518	1,117	5,020		-34%
	East Lothian	District Council	1,200	2,393	2,287	n/a	5,880	Financial years 13/14; 15/16; 16/17	
	East Renfrewshire	Council	n/a	7,395	7,281	8,429	23,105	Financial year figures. No records available for 2014/15	14%
The City of	Edinburgh	Council	2,456	5,469	9,068	5,210	22,203	Began recording data in March 2014	-5%
	Falkirk	Council	1,185	1,425	2,560	1,386	6,556		-3%
	Fife	Council	n/a	n/a	n/a	n/a	n/a	Refused - expense	
	Glasgow	City Council	n/a	n/a	n/a	n/a	n/a	Refused - expense	
The	Highland	Council	2,045	3,329	2,407	923	8,704		-72%
	Inverclyde	Council	2,699	2,707	2,426	2,556	10,388		-6%
	Midlothian	Council	289	683	631	681	2,284		0%
	Moray	Council	297	361	509	380	1,547		5%
	North Ayrshire	Council	483	469	608	791	2,351		69%
	North Lanarkshire	Council	890	1,077	1,153	938	4,058		-13%
	Orkney Islands	Council	80	71	77	64	292		-10%
	Perth and Kinross	Council	n/a	n/a	n/a	n/a		Data not held in requested format	
	Renfrewshire	Council	2,130	2,110	2,464	2,297	9,001		9%
	Scottish Borders	Council	1,146	1,263	2,429	1,617	6,455		28%
	Shetland	Islands Council	n/a	n/a	n/a	n/a	n/a	Estimates 10-20 a year but does not specifically record	
	South Ayrshire	Council	2,088	2,044	2,428	3,456	10,016		69%
	South Lanarkshire	Council	2,283	2,569	2,838	1,758	9,448		-32%
	Stirling	Council	1,151	1,274	1,221	896	4,542		-30%
	Transport Scotland		*346*	*73*	*446*	*369*	*1,234*		*405%*
	West Dunbartonshire	Council	5,886	4,846	5,999	4,649	21,380		-4%
	West Lothian	Council	497	*482*	680	624	2,283		29%
Scotland Total			**37,432**	**55,961**	**64,023**	**56,859**	**214,275**		**2%**
Scotland Average			**1,497**	**1,999**	**2,287**	**2,106**			**5%**
Total number of councils			**33**	**33**	**33**	**33**			**0%**
Extrapolated Total			**49,410**	**65,954**	**75,456**	**69,494**	**260,314**		**5%**
WALES									
	Blaenau Gwent	County Borough Council	n/a	n/a	n/a	n/a	n/a		
	Bridgend	County Borough Council	1,031	873	1,230	811	3,945		-7%
	Caerphilly	County Borough Council	960	461	920	658	2,999		43%
	Cardiff	Council	525	2,361	2,885	2,380	8,151	2014 data only recorded from July	1%
	Carmarthenshire	County Council	8	4	15	10	37		150%
	Ceredigion	County Council	427	289	393	293	1,402		1%
	Conwy	County Borough Council	290	373	341	540	1,544		45%
	Denbighshire	County Council	n/a	n/a	n/a	n/a	n/a	Request refused	
	Flintshire	County Council	748	518	874	952	3,092	All defects	84%
	Gwynedd	Council	n/a	442	547	590	1,579		33%
	Isle of Anglesey	County Council	n/a	n/a	n/a	n/a	n/a		
	Merthyr Tydfil	County Borough Council	260	318	321	284	1,183		-11%
	Monmouthshire	Council	1,177	643	894	697	3,411		8%
	Neath Port Talbot	County Borough Council	450	462	1,099	829	2,840		79%
	Newport	City Council	437	610	498	431	1,976	Financial year figures	-29%
	Pembrokeshire	County Council	n/a	n/a	n/a	n/a	n/a	Does not hold information	
	Powys	County Council	427	520	530	370	1,847		-29%
	Rhondda Cynon Taff	County Borough Council	n/a	n/a	n/a	n/a	n/a		
City and County of	Swansea		571	604	1,034	1,829	4,038		203%
	Torfaen	County Borough Council	976	599	577	374	2,526		-38%
	Transport Wales		n/a	442	547	590	1,579		33%
	Vale of Glamorgan	Council	n/a	n/a	n/a	n/a	n/a		
	Wrexham	County Borough Council	n/a	n/a	n/a	n/a	n/a		
Wales Total			**8,287**	**9,519**	**12,705**	**11,638**	**42,149**		**22%**
Wales Average			**592**	**595**	**794**	**727**			**22%**
Total no of councils			**23**	**23**	**23**	**23**			**0%**
Extrapolated Total			**13,614**	**13,684**	**18,263**	**16,730**	**62,291**		**22%**
OVERALL									
Total councils			212	212	212	212			
Total councils responded			138	152	161	161			
% of councils who responded			0.65	0.72	0.76	0.76			
TOTAL			**350,345**	**356,432**	**522,059**	**512,270**	**1,741,106**		**44%**
EXTRAPOLATED TOTAL			**556,624**	**508,651**	**689,918**	**674,229**	**2,429,422**		**33%**